



WARRANTY PROCEDURE

TUNDRA INTERNATIONAL INC. warrants its power inverters against defect in workmanship or material for a **period of one (1) year** from the date of the purchase by the first customer. This warranty is extended only to the original end-use purchaser of the product. Tundra International authorizes its resellers to replace any reported defective units, provided that Tundra International's requirements are met. Each defective unit reported by a customer must first be carefully inspected using the criteria described below, otherwise our warranty department could refuse any of the defective units. The warranty period covering the replacement products expires simultaneously with the warranty period covering the original product.

IN ORDER FOR THE WARRANTY TO BE VALID, THE FOLLOWING CRITERIA MUST BE MET:

1. The casing must not have been abused or modified;
2. The unit must be dust free, dirt free, sand free, water free, rust free, or any other liquid or solid contaminant free;
3. All unit identifications must be present and in good condition, including the serial number;
4. The casing must not have been opened – if the small label on the screw is damaged or has been removed, the casing has been opened;
5. No modification must have been performed, for any reason.

PAPERWORK

In order to take advantage of our replacement warranty, each defective unit must come with:

1. A copy of the original invoice, including the serial number clearly indicated.
2. A Warranty form filled by the original customer for each reported defective unit, together with all the information required clearly indicated. Each form must be attached to the relevant unit.

PACKAGING AND SHIPPING

Each reported defective unit must be kept in a clean environment until our representative has authorized its shipping to our Service Department. Once having obtained the proper authorization, each defective unit must be packed individually, preferably in its original packaging or any other protective and equivalent material. They can then be grouped together and sent prepaid to our Service Department.

REPLACEMENT

All defective units received complying with all the above requirements will be replaced within 30 days, with all fees and transportation prepaid by **TUNDRA INTERNATIONAL INC.**

REPORT

TUNDRA INTERNATIONAL INC. will perform, in a timely manner, a detailed report for each unit reported defective. This report will include all the related cause of defectiveness and what has been or should be done to correct the situation by us or the customers.

TUNDRA INTERNATIONAL INC.

DC/AC POWER INVERTERS

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